

iHealthSpot, Inc

Privacy Policy

Action Online Technologies, Inc. recognizes the privacy needs of its Customers. Protecting personal information is vitally important and we maintain this Privacy Policy in order to explain our information practices and to demonstrate our commitment to the privacy and protection of Customer information. Action Online Technologies includes its subsidiaries Action Online LLC and iHealthSpot Inc., and includes Action Online Technologies' contractors, all of whom are obliged to respect the confidentiality of personal data. Action Online Technologies reserves the right to make changes to this Privacy Policy at any time.

Collected Information

When you order web design, hosting or other services from us, we require certain personal information to allow us to process your order, start providing you with the services you order from us, and to administer and service your account and provide ongoing technical support. The information you provide to us and that we maintain in our customer account records ranges from basic contact information, to payment information, to technical information about your web site.

We collect Customer credit card information. We use CyberSource to handle this form of payment processing. We do not control how CyberSource will use Customer's information.

Action Online Technologies is licensor of certain third party service provider software. We are not responsible for the privacy practices of these companies. However, in order to maximize protection of your information, we endeavor to only partner with those providers who demonstrate commitment to privacy and protection of Customer information.

In some cases we may ask for additional information in order to provide technical support. Any such additional information would be of a technical nature. Action Online Technologies may access Customer Data and other information for technical processing purposes including: (a) the functionality of the Service; (b) the technical requirements of Action Online Technologies' network; (c) the technical requirements of the Services; or (d) to conform to other, similar technical requirements. Action Online Technologies may access Customer's account and its data as necessary to identify or resolve technical problems or respond to complaints about the Services.

Action Online Technologies may also collect certain information from visitors to its Web sites, such as Internet addresses. This information is logged to help diagnose technical problems, and to administer our Web site and Services in order to constantly improve the quality of the Service.

Disclosure of Information

Action Online Technologies maintains information about Customer, including without limitation Customer's account registration information, user account information, billing information, services and support information, and frequency and use of Services. Action Online Technologies may use this data for internal business purposes, or disclose data in aggregate form (i.e., not individually attributable to Customer) for marketing or other promotional purposes. Action Online Technologies will not sell, rent, trade or otherwise disclose any personally identifiable information to any third parties or outside companies for any reason without first receiving permission from the Customer.

We cannot ensure that all personally identifiable information will never be disclosed in ways not described in this Privacy Policy. For example, Action Online Technologies may disclose Customer Data if Action Online Technologies believes that such action is reasonably necessary: (a) to comply with the law; (b) to comply with legal process; (c) to enforce our Service Agreement; (d) to respond to claims that the Customer uses the Services to support activities that violate the law or the rights of third parties; or (e) to exculpate Action Online Technologies from charges of

wrongdoing. However, Action Online Technologies does not have a duty to make any such disclosures.

If Action Online Technologies is purchased or merges with another company, or if Action Online Technologies becomes insolvent or files for bankruptcy, Customer agrees that all information and data may be transferred to a purchasing party, subject to the provisions of any written agreement that may exist between Action Online Technology or its subsidiaries and Customer. "Customer Data" means that information and data stored by Customer with Action Online Technologies through use of the Services.

Data collected using our forms service travels over a secure line (SSL) with emails encrypted. However, no data transmission over the Internet can be guaranteed to be 100% secure, and we do not warrant that your information will be absolutely secure. Any transmission of data on or through the use of our Services is at Customer's own risk.

Use of Information

The use of an individual's e-mail address is necessary to keep our Customers well informed of maintenance issues, escalated critical issues and problem resolutions that may arise with your Action Online Technologies Service.

Cookies

When you interact with an Action Online Technologies Web site we strive to make that experience easy and meaningful. When you come to our Web site, our Web server sends a cookie to your computer. Cookies are files that Web browsers place on a computer's hard drive and are used to tell us whether customers and visitors have visited the Site previously.

Standing alone, cookies do not identify you personally. They merely recognize your browser. Unless you choose to identify yourself to Action Online Technologies, either by responding to a promotional offer, opening an account, or signing up for our Services, you remain anonymous to Action Online Technologies. Cookies come in two flavors: session and persistent-based. Session cookies exist only during an online session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you've closed your browser or turned off your computer. They include such information as a unique identifier for your browser.

Action Online Technologies uses session cookies containing encrypted or encoded information including your username and session ID. This information allows Action Online Technologies to process your online transactions and requests. Session cookies help us make sure you are who you say you are after you've logged in and are required in order to use the Action Online Technologies services. Action Online Technologies uses persistent cookies that only Action Online Technologies can read and use, to identify the fact that you are an Action Online Technologies customer or prior Action Online Technologies Web site visitor (whatever the case may be). We are especially careful about the security and confidentiality of the information stored in persistent cookies. For example, we do not store account numbers or passwords in persistent cookies. Users who disable their Web browsers' ability to accept cookies will be able to browse our Web site but will not be able to successfully use our service.

Additional Information

Any questions relating to our Privacy Policy may be directed to info@iHealthSpot.com