

FLORIDA CENTER FOR NEUROLOGY TELE-HEALTH VISITS

- 1.** In order to serve you and keep you safe during this COVID 19 Pandemic, the Florida Center for Neurology is offering Telehealth visits for both New patients and Established patients who need follow-up visits.
- 2.** Medicare will cover your Tele-health visit as it would an office visit.
- 3.** Telehealth is also covered by Medicare advantage plans and commercial private insurances. ****FOR HMOs, PPOs, an insurance co-pay will be collected prior to the Tele-health visit. Some insurance plans may be waiving the co-pays, and we will keep you updated as this evolves.**
- 4. We will do Telehealth visits through Zoom Video** (this is encrypted, secure and HIPAA compliant video).

We will need your email address for this to send you appointment confirmation and Zoom link to connect to Tele-health visit.

5. You will need any of the following for a Telehealth:

- A desktop or a laptop computer with a webcam.
- A smart phone such as an iPhone or an Android device,
- Click open the zoom meeting link through the **EMAIL** that we send you confirming your appointment, and enter meeting ID and password.
- Speaker (audio) that works.

Example:

Join Zoom Meeting for March 30, 2020 at 9:00am with Dr. Passaro

(You will click the following link or cut and paste it into your web browser)

<https://us04web.zoom.us/j/791393565?pwd=clhIckxwRGxoRUZDNlpzNEZkTG05UT09>

Enter the following meeting Id, and password if requested (for smart phones with Zoom app). Otherwise you will automatically join by clicking the link.

Meeting ID: 791 393 565

Password: 334964

- 6.** You can also download the Zoom app to your smart phone to one of the following links on your smart phone or search “Zoom Video” in the Apple store or Google Playstore.

Apple Store Zoom Link Download for iPhone

<https://apps.apple.com/us/app/id546505307>

Google Playstore Zoom Link Download for Android Devices

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<https://play.google.com/store/apps/details?id=us.zoom.videomeetings>

7. Preparing for your Zoom Video Tele-health appointment:

1. Confirm you have received the email with the appointment confirmation and the Zoom code. You will receive email from fcneurology19@gmail.com.
2. Check that your video and audio are working on your device.
2. Have your blood pressure cuff/machine by your side (if you have one).
2. Have your medications with you for the appointment.
3. Set up a quiet place for your visit.
4. Write down questions and concerns prior to your appointment.