

To Our Patients,

Austin ENT Clinic continues to safely provide a full range of care for our patients, including in-person visits, evaluations, testing, and telehealth as needed.

Our commitment:

We are continuing to safely serve our community's health needs. We are practicing social distancing and our staff is trained in infection control practices, standard precautions, and proper hand hygiene in order to keep you safe.

Please understand that we may not be able to see you in the office if you:

- Have been with someone with coronavirus
- Have a fever, cough, shortness of breath, sudden change in taste or smell, red eyes, body aches, diarrhea or sudden run down feeling

Patients with in office scheduled appointments:

- All patients coming to the office will be screened for the above mentioned risk factors and have their temperature taken.
- Patients must bring your own mask and be prepared to wear it at all times during your visit
- The doctors and other staff at Austin ENT Clinic will also be wearing masks and taking extra precautions including increased handwashing and social distancing to improve your safety
- Patients will be asked to complete and update health, insurance and address/demographic information through our online portal prior to your visit
- Patients should leave companions and children at home unless a child is the patient. You should not bring other children with you to your child's appointment.

Patients with surgical procedures scheduled:

- We continue to schedule procedures in the office and outpatient surgery centers.
- Governor Abbott's Executive Order issued on June 25, 2020 suspended elective surgeries performed in hospitals in Travis County in an effort to ensure hospital bed availability for COVID-19 patients. This order does not currently impact elective surgeries performed in an outpatient setting.

Telehealth

Austin ENT Clinic continues to offer Telehealth visits for patients who prefer it and for patients with one of the screening risk factors or symptoms previously mentioned.

We here at Austin ENT Clinic hope all of you and your families are staying safe and healthy during this unprecedented time. We are here to maintain the health of your ears, nose, throat, voice, and hearing in a safe environment, delivering compassionate care.