



We are OPEN and available to care for you during the COVID-19 crisis. We have implemented multiple measures to provide a safe environment and are in the office assisting patients. We have also added TELEHEALTH as an alternate method to provide assistance to you. Please call our office at (203) 598-0700 to schedule with a provider.

Updated 3/25/20

The health and safety of our patients and staff is our highest priority. Orthopaedics New England has been closely following updates from the [Centers for Disease Control](#) (CDC), and the [Connecticut Department of State Health Services](#) (DSHS). Following the guidance of these public health authorities, in addition to our own standards for maintaining a safe environment, we have implemented multiple precautionary measures in our offices.

What We are Doing to Protect Our Clinical Environment from COVID-19 Exposure

We are committed to doing everything we can to continue providing quality care to our patients while taking every precaution to limit the exposure of our patients and staff to COVID-19. In doing so, we have implemented the following measures in our offices for the time being:

- We are asking **ALL patients with a cough, difficulty breathing, fever of 99.6 or higher**, or who have been in contact with someone with any of these symptoms in the past two weeks, to **call us to reschedule their appointments**.
- We are **screening every patient, visitor, physician, and staff member for symptoms related to COVID-19** (including temperature) prior to entering our facilities.
- We are **restricting caregiver and family member access into our offices**. For your safety and ours, we ask that if needed, family members or caregivers accompanying patients into our offices be limited to one person.

For Patients at Higher Risk

Patients with weakened immunity should call ahead to schedule their appointments either in the office or via **TELEHEALTH** and to request medication refills. Please call our office at **(203) 598 – 0700** to schedule with a provider.